



CYBROCRM

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We make you the happiest customers

Cyrosys Technologies introduces Customer Relationship Management (CRM) solutions, offering services to companies of different sizes and industries. CybroCRM software solutions will empower your company to optimize business operations and gain a long-term competitive advantage in the market. CybroCRM software solution is tailored to the SMEs as well MNCs and enables them to manage their customer related processes by acquire and retaining customers, improving customer loyalty and gain customer insight.



We implement various customer-focused strategies with our Custom CRM solutions to manage processes like sales, leads management and channel management. CybroCRM software solutions can scale up to your requirements and manage different aspects of your business like sales tracking, lead capturing and allocation, data warehousing, reports generation, and asset management.

We offer CybroCRM with user-friendly interface that give you real time access to customer information, order information, inventory tracking and account history. It's an integrated system and you get the advantages of using our solutions across all the office around globe for CybroCRM features come to you with currency convertor. Software support both B2B and B2C support functions that reduce your clients as well as customer handling costs.



CRM Features:

- 1 Importing records from external sources to our CYBRO CRM is one of the most important features.
- 2 Workflow management enables you to automate your sales, marketing and support processes. It helps you assign or transfer the records and tasks to users, based on the defined criteria.
- 3 CYBRO CRM helps you to analyze sales and marketing trends. The reports and dashboards could be obtained by user friendly search option in the software.
- 4 CYBRO CRM empowers you to control the data access based on user's profile. The users can access only areas that are privileged to them.
- 5 A feedback form is incorporated in this application, where the customers could express their responses on the services provided by your organization as well as their views and opinions on the organization itself.